

# SweepMe! Pro subscription: Product information

## Product description

1. With a SweepMe! Pro subscription, the functionality of the free SweepMe! main software can be extended for the duration of the subscription.
2. SweepMe! Pro includes
  - a. Pro features that are unlocked in the SweepMe! main software.
  - b. Download, update and use of a bundle of Pro modules. Included Pro modules are listed at <https://sweep-me.net/modules#pro>.
3. Any number of program sequences ("Settings") can be created with SweepMe! Pro during the subscription period.
4. After the SweepMe! pro subscription expires, only the features of the free SweepMe! main software are available.
5. Each license is assigned to one computer and entitles the user to use all Pro features on that computer and to run one measurement with Pro modules at a time.
6. For multiple simultaneous measurements with Pro modules on the same computer, each of these measurements requires its own SweepMe! Pro license assigned to that computer.

## Period of validity and billing

1. The period of the subscription is 1 year, unless otherwise agreed.
2. The subscription is automatically renewed for 1 year at the end of each subscription period unless canceled.
3. A cancellation of the subscription must be made at least 1 month before the end of the subscription period.
4. Changes to the contract must be made 3 months before the automatic renewal of the subscription period and apply from the renewal of the subscription period.
5. The subscription can be purchased for several years in advance. The contractual conditions remain unchanged for the period already paid for.
6. Purchase and billing:
  - a. Payment is made at the beginning of the subscription period by credit card or bank transfer.
  - b. All further payments are due upon renewal of the subscription period.
  - c. When additional licenses are purchased, they are added, if applicable, to any existing subscription. For the newly acquired licenses, a prorated amount will be charged after the purchase. This amount corresponds to the period from the purchase date until the end of the current subscription period of the existing subscription.

## Technical aspects

1. A license key is issued when a subscription is purchased.
2. A new license key is issued for each additional subscription.
3. Each license key can contain several license activations for several PCs.
4. After purchase, you will receive a license certificate with a license key. The license key can be entered in SweepMe! via the menu 'Tools' -> 'Modules & Devices' -> menu 'License' -> 'Activate key...'. The Pro modules can then be downloaded in the version manager of the SweepMe! software. Pro features are activated in the main software.
5. Downloading, updating and using SweepMe! Pro features and Pro modules require an internet connection.
6. SweepMe! and SweepMe! Pro run on Windows 10 and Windows 11.
7. A license can be transferred from one computer to another. To do this, the license must first be deactivated from the computer on which the license was active. The license can then be activated on another computer.
8. If a computer is decommissioned and no longer used, the licensee must ensure that the license is deactivated before the computer is removed.

## Support

1. Migration service: Answering questions about migration to newer SweepMe! versions.
2. The SweepMe! Pro subscription, except for subscriptions with Academia discount, includes support in the form of one online meeting per year and license. The maximum duration of the meeting is limited to one hour. Unused time or unused meetings for support from your annual SweepMe! Pro subscription expire and cannot be accumulated.
3. For support beyond the aforementioned points, a SweepMe! Pro Enterprise subscription or a separate service contract can be concluded. Furthermore, questions regarding the use of SweepMe! are answered in the open community forum.

By subscribing to SweepMe! Pro, the Buyer agrees to SweepMe!'s Standard Business Terms, Privacy Policy and End User License Agreement. These documents can be viewed on the website <https://sweep-me.net/terms>.